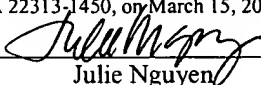


#21

PATENT
Docket No.: 1172/212

CERTIFICATE OF MAILING BY "FIRST CLASS MAIL"

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on March 15, 2004.


Julie Nguyen

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In the application of:

Hugh, et al.

Serial No.: 09/236,057

Filing Date: January 22, 1999

For: METHOD AND APPARATUS FOR
ORGANIZING AND PROCESSING
INFORMATION USING A DIGITAL
COMPUTER

Examiner: Sax, Steve Paul

Group Art Unit: 2174

RECEIVED

MAR 22 2004

OFFICE OF PETITIONS

RESPONSE TO OFFICE ACTION

Mail Stop Petitions
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action dated February 13, 2003, kindly consider the remarks below in connection with the above-identified patent application.